

Subject

Bluetooth Ringtone Cannot Be Adjusted (Premium Display Audio Systems)

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

'12-'13 Highlander/HV, Tacoma, Venza

APPLICABLE VEHICLES

2013	Highlander	2013	Venza
2012-2013	Tacoma	2013	Highlander HV

CONDITION

Some MY 2012-2013 Highlander, Highlander HV, Tacoma, and Venza vehicles may exhibit a condition where the Bluetooth mobile device ringtone volume is stuck at MAX VOLUME and cannot be adjusted after pairing a mobile device.

RECOMMENDATIONS

Use one of the following procedures to initialize the system and unlock control of the mobile device ringtone:

1. Attempt to turn the ringtone volume up and then back down with the audio unit volume knob while a call is incoming.
2. Turn the audio unit volume knob 10-15 times counterclockwise, until the ringtone volume starts to decrease, while a call is incoming.
3. Change the ringtone type on the audio unit.

LINK REFERENCES

This Tech Tip does not contain any link references